

# Test Users

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## Environments

See [Environments](#) for more details on which environment is suitable for a merchant to test with.

### Production

There are currently no available test-users for the production environment.

If merchants choose to test with production in staging areas, they will have to use real BankID-users.

### Current and preproduction

Both Current and preproduction uses merchants and users from BankID Preproduction:

#### BankID test users

For netcentric BankID, we supply a self-service portal for creating test-users in. This self-service portal is available for everybody and can be accessed at:

- [ra-preprod.bankidnorge.no](https://ra-preprod.bankidnorge.no)  
Default OTP and passwords for users created using this portal is **otp** and **qwer1234**

A userguide for this service is available at:

- [RA Light User Guide](#)

#### BankID on Mobile test users

Test users for BankID on mobile can be ordered at:

- <https://servicedesk.bankidnorge.no/jira/servicedesk/customer/portal/1/group/5>

#### AML

There is a [limited set of users](#) which can be used for testing with the [https://confluence.bankidnorge.no/confluence/display/PDOIDC/AML+\(VAS\)](https://confluence.bankidnorge.no/confluence/display/PDOIDC/AML+(VAS)) with the PEP- and Sanction-registers.

## Test tools

More test-tools for BankID can be found at <https://confluence.bankidnorge.no/confluence/display/DEVPUB>